

**Fair Point New Hampshire  
Performance Assurance Plan Report**

**UNE Platform**

**Jun-2010**

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	2.64		5,632	2,6413	NA	0	NA	0.000		
PO-1-03-6020	Address Validation -EDI	NA	6.54		3,399	6,5384	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		99.51				0	5	0.000	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	5.84		108	5,8426	NA	0	NA	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	5.38		21	5,3810	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		99.51				0	5	0.000	0.000		
<b>OR Ordering</b>												
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		98.10		210		0	10	0.000	0.000		
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		115		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.29		3,140		-1	5	-0.021	-0.053		
OR-4-16-1000	% On Time PCN - 1 Business Day		97.87		3,094		0	5	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		97.35		3,129		0	5	0.000	0.000		
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		84.16		341		-2	5	-0.043	-0.106		
OR-6-03-3140	% Accuracy - LSRC - Platform		0.77		519		0	5	0.000	0.000		
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		92.28		324		-1	5	-0.021	-0.053		
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00		2		0	2	0.000	0.000		
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		NA		NA		NA	0	NA	0.000		
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		NA		NA		NA	0	NA	0.000		
<b>PR Provisioning</b>												
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	50.81	30.85	738	94	5.47	3,8045	0	5	0.000	0.000	
PR-4-05-3140	% Missed Appointment - FP - No Dispatch - Platform	3.12	8.94	6,569	235	1.15	-4,0059	-2	20	-0.171	-0.286	
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	10.40	11.11	1,115	27	5.95	0,1169	0	10	0.000	0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	2.46	2.92	321	39	0.00	2.63	-0.1769	0	15	0.000	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	0.63	0.00	1,115	26	1.57	0,4006	0	5	0.000	0.000	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.09	0.00	1,115	27	0.58	0,1538	0	5	0.000	0.000	
PR-6-01-3140	% Installation Troubles within 30 days - Platform	14.03	5.47	1,981	311	2.12	4,0439	0	10	0.000	0.000	
<b>MR Maintenance &amp; Repair</b>												
MR-1-01-6050	Average Response Time - Create Trouble	3.41	56.84		2,735		53,4267	-2	2	-0.017	-0.020	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	105.74		855		105,7427	NA	0	NA	0.000	
<b>Stat. Score</b>												
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	16.82	22.22	547	36	6.44	-0,6323	0	10	0.000	0.000	
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	22.73	0.00	22	11	15.48	1,4686	0	10	0.000	0.000	
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	12.16	16.99	547	36	15.03	5,62	-1,3845	-1	5	-0.021	-0.025
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	6.17	5.80	22	11	5.84	8,89	0,4454	0	5	0.000	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	66.93	70.00	375	10	15.07	0,1734	0	5	0.000	0.000	
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	33.87	50.00	375	10	15.16	-0,7373	0	5	0.000	0.000	
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	2.93	10.00	375	10	5.41	-0,6002	0	5	0.000	0.000	
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	4.78	10.09	2,993	109	2.08	-2,0998	-2	10	-0.085	-0.098	
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	3.51	0.00	57	18	4.97	0,7053	0	10	0.000	0.000	
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	19.32	20.21	2,993	109	15.05	3,85	-0,7076	0	5	0.000	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	17.14	8.00	57	18	46.08	10,19	0,7352	0	5	0.000	0.000
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	84.81	72.50	2,107	40	5.73	2,1997	0	5	0.000	0.000	
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	59.80	45.00	2,107	40	7.83	2,0336	0	5	0.000	0.000	
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	11.87	17.50	2,107	40	5.16	-0,8616	-1	5	-0.021	-0.025	
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	10.91	12.07	3,619	174	2.42	-0,3773	0	10	0.000	0.000	
<b>BI Billing</b>												
BI-1-02-1000	% DUF in 4 Business Days		100.00		#####			0	5	0.000		
								Totals	-12	234	-0.402	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire  
Performance Assurance Plan Report

UNE LOOP

Jun-2010

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgt.	Wgtd. Score	Domain Clustering Review				
		FP	CLEC	CLEC	CLEC		Score	Score							
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				0	5		0.000	0.000				
PO-1-01-6020	Customer Service Record - EDI	NA	2.64		5,632		2.6413	NA	0	NA	0.000				
PO-1-03-6020	Address Validation - EDI	NA	6.54		3,399		6.5384	NA	0	NA	0.000				
PO-2-02-6020	OSS Interface Availability - Prime - EDI		99.51					0	5	0.000	0.000				
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA			NA	0	NA	0.000				
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA			NA	0	NA	0.000				
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	NA	0.000				
PO-1-01-6050	Customer Service Record - Web GUI	NA	5.84		108		5.8426	NA	0	NA	0.000				
PO-1-03-6050	Address Validation - Web GUI	NA	5.38		21		5.3810	NA	0	NA	0.000				
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		99.51					0	5	0.000	0.000				
<b>OR Ordering</b>										Wgt.					
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		99.01		302			0	10	0.000	0.000				
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		99.18		122			0	5	0.000	0.000				
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.29		3,140			-1	2	-0.015	-0.026				
OR-4-16-1000	% On Time PCN - 1 Business Day		97.87		3,094			0	2	0.000	0.000				
OR-4-17-1000	% On Time BCN - 2 Business Day		97.35		3,129			0	2	0.000	0.000				
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		99.46		746			0	5	0.000	0.000				
OR-6-03-3331	% Accuracy - LSRC - Loop		1.61		1,556			0	5	0.000	0.000				
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		98.52		743			0	5	0.000	0.000				
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		100.00		2			0	2	0.000	0.000				
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		NA		NA			NA	0	NA	0.000				
OR-2-06-3331	% OT LSR/ASRC Rej - Facility Check - Loop/LNP		NA		NA			NA	0	NA	0.000				
<b>PR Provisioning</b>										Wgt.					
PR-4-02-3100	Average Delay Days - Total - POTS	2.46	2.92	321	39	0.00	2.63	-0.1769	0	5	0.000	0.000			
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	10.40	1.92	1,115	52		4.33	2.6866	0	20	0.000	0.000			
PR-5-01-3112	% Missed Appointment - Facilities - Loop	0.63	0.00	1,115	53		1.11	0.5654	0	5	0.000	0.000			
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.09	0.00	1,115	53		0.42	0.2131	0	5	0.000	0.000			
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	10.86	NA	1,188	NA		0.00	NA	NA	0	NA	0.000			
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		NA		NA			NA	0	NA	0.000				
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA			NA	0	NA	0.000				
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA			NA	0	NA	0.000				
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		29			0	10	0.000	0.000				
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA			NA	0	NA	0.000				
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA			NA	0	NA	0.000				
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA			NA	0	NA	0.000				
<b>MR Maintenance &amp; Repair</b>										Diff.					
MR-1-01-6050	Average Response Time - Create Trouble	3.41	56.84		2,735			53.4267	-2	2	-0.030	-0.054			
										Stat. Score					
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	6.64	23.66	3,540	186		1.87	-7.0295	-2	10	-0.148	-0.270			
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	18.05	11.76	3,540	186	14.68	2.89	2.1740	0	5	0.000	0.000			
MR-4-07-3112	% Out of Service > 12 Hours - Loop	55.99	18.75	2,454	48		7.23	5.4132	0	5	0.000	0.000			
MR-4-08-3112	% Out of Service > 24 Hours - Loop	10.43	2.08	2,454	48		4.45	2.5607	0	5	0.000	0.000			
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	10.91	5.73	3,619	192		2.31	2.5667	0	10	0.000	0.000			
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	11.11	50.00	45	4		16.40	SS	NA	0	NA	0.000			
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	5.83	13.57	45	4	6.21	12.23	SS	NA	0	NA	0.000			
										Totals					
										-5		135		-0.193	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire  
Performance Assurance Plan Report

RESALE

Jun-2010

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	2.64		5,632	2,6413	NA	0	NA	0.000		
PO-1-03-6020	Address Validation - EDI	NA	6.54		3,399	6,5384	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		99.51				0	5	0.000	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	5.84		108	5,8426	NA	0	NA	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	5.38		21	5,3810	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		99.51				0	5	0.000	0.000		
<b>OR Ordering</b>												
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2h		97.56		246		0	10	0.000	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		98.15		54		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.29		3,140		-1	5	-0.025	-0.044		
OR-4-16-1000	% On Time PCN - 1 Business Day		97.87		3,094		0	5	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		97.35		3,129		0	5	0.000	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS		91.91		383		-1	10	-0.049	-0.088		
OR-6-03-2000	% Accuracy - LSRC		1.69		296		0	10	0.000	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		94.03		268		-1	5	-0.025	-0.044		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		66.67		6		-1	2	-0.010	-0.018		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		NA		NA		NA	0	NA	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA		NA	0	NA	0.000		
<b>PR Provisioning</b>												
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	50.81	42.00	738	50	7.31	1,3537	0	5	0.000	0.000	
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	3.12	13.27	6,569	98	1.77	-4,8563	-2	20	-0.196	-0.267	
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	10.40	11.76	1,115	17	7.46	0.1086	0	10	0.000	0.000	
PR-4-02-2100	Average Delay Days - Total - POTS	2.46	2.00	321	15	0.00	4.09	0.1120	0	15	0.000	0.000
PR-5-01-2100	% Missed Appointment - Facilities - POTS	0.63	0.00	1,115	17	1.93	0.3253	0	5	0.000	0.000	
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.09	0.00	1,115	17	0.73	0.1226	0	5	0.000	0.000	
PR-6-01-2100	% Installation Troubles within 30 days - POTS	13.78	7.56	1,981	119	3.25	1.9112	0	15	0.000	0.000	
<b>MR Maintenance &amp; Repair</b>												
MR-1-01-6050	Average Response Time - Create Trouble	3.41	56.84		2,735		53.4267	-2	2	-0.020	-0.035	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	105.74		855		105.7427	NA	0	NA	0.000	
<b>Stat Score</b>												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	16.82	31.03	547	29	7.13	-1,6436	-1	10	-0.049	-0.088	
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	22.73	9.09	22	11	15.48	1,4957	0	10	0.000	0.000	
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	12.16	9.97	547	29	15.03	6.23	0.7189	0	5	0.000	0.000
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	6.17	1.96	22	11	5.84	8.89	3,5401	0	5	0.000	0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	66.93	66.67	375	12		13.80	0.3592	0	5	0.000	0.000
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	33.87	25.00	375	12		13.88	0,9459	0	5	0.000	0.000
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	2.93	8.33	375	12		4.95	-0,4717	0	5	0.000	0.000
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	4.78	0.00	2,993	2	15.09	SS	NA	0	NA	0.000	
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	3.51	NA	57	NA		0.00	NA	0	NA	0.000	
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	19.32	13.61	2,993	2	15.05	27.93	SS	0	NA	0.000	
MR-4-03-2120	Mean Time To Repair - CO Trouble - Res.	17.14	NA	57	NA	46.08	0.00	NA	0	NA	0.000	
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	84.81	NA	2,107	NA		0.00	NA	0	NA	0.000	
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	59.80	NA	2,107	NA		0.00	NA	0	NA	0.000	
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	11.87	NA	2,107	NA		0.00	NA	0	NA	0.000	
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	10.91	14.29	3,619	42	4.84	-0,4974	0	10	0.000	0.000	
<b>BI Billing</b>												
BI-1-02-1000	% DUF in 4 Business Days		100.00		118,756,073			0	5	0.000		
							Totals	-9	204	-0.373		

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

# Fair Point New Hampshire Performance Assurance Plan Report

DSL

Jun-2010

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgtd Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	0.00		1		0.0000	NA	0	0.000	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		99.51					0	5	0.000	0.000	
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA					NA	0	0.000	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	0.000	0.000	
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	NA		NA		0.0000	NA	0	0.000	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		99.51					0	2	0.000	0.000	
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		16			0	2	0.000	0.000	
PO-8-02-6000	% On Time - Engineering Record Request		100.00		1			0	2	0.000	0.000	
<b>OR Ordering</b>												
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000	0.000	
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		100.00		3			0	2	0.000	0.000	
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000	0.000	
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000	0.000	
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		97.24		181			0	5	0.000	0.000	
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.29		3,140			-1	2	-0.028	-0.077	
OR-4-16-1000	% On Time PCN - 1 Business Day		97.87		3,094			0	2	0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		97.35		3,129			0	2	0.000	0.000	
<b>PR Provisioning</b>												
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	11.00	NA	1	NA	0.00	0.00	NA	NA	0	0.000	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	33.33	0.00	3	1	54.43	SS	NA	0	0.000	0.000	
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	0.00	NA	1	NA	0.00	NA	NA	0	0.000	0.000	
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	4	2	0.00	SS	NA	0	0.000	0.000	
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	100.00	0.00	2	1	0.00	SS	NA	0	0.000	0.000	
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops		NA	4.50	NA	2	0.00	2.00	NA	10	0.000	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		97.18		71			0	10	0.000	0.000	
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	10.86	NA	1,188	NA	0.00	NA	NA	0	0.000	0.000	
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops		NA	4.23	NA	71	71.00	NA	NA	0	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	0	0.000	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	0	0.000	0.000	
PR-4-02-3340	Average Delay Days -Total -Line Share/Split		NA	NA	NA	0.00		NA	NA	0	0.000	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split		NA	NA	NA	NA		NA	0	0.000	0.000	
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split		NA	NA	NA	NA		NA	0	0.000	0.000	
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split		NA	NA	NA	NA		NA	0	0.000	0.000	
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split		NA	NA	NA	NA		NA	0	0.000	0.000	
<b>MR Maintenance &amp; Repair</b>												
MR-1-01-6050	Average Response Time - Create Trouble	3.41	56.84		2,735		53.4267	-2	2	-0.056	-0.074	
<b>Stat. Score</b>												
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	14.29	NA	7	NA	0.00	NA	NA	0	0.000	0.000	
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	25.00	0.00	4	1	48.41	SS	NA	0	0.000	0.000	
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	46.06	NA	7	NA	69.21	0.00	NA	NA	0	0.000	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	51.04	11.22	4	1	34.92	55.89	SS	NA	0	0.000	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	63.64	100.00	11	1	50.24	SS	NA	0	0.000	0.000	
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	0.00	NA	3	NA	0.00	NA	NA	0	0.000	0.000	
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	9.09	0.00	11	1	30.03	SS	NA	0	0.000	0.000	
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	6.66	39.13	3,545	23	5.21	-4.2599	-2	5	-0.141	-0.185	
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	11.11	66.67	45	3	18.74	SS	NA	0	0.000	0.000	
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	18.08	21.76	3,545	23	14.77	8.05	-0.9822	-1	5	-0.070	-0.093
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	5.83	15.67	45	3	6.21	13.97	SS	NA	0	0.000	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	86.00	80.77	300	26	7.09	1.0224	0	5	0.000	0.000	
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	55.94	0.00	2,456	2	35.12	SS	NA	0	0.000	0.000	
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	10.92	18.52	3,626	27	6.02	-0.9640	-1	10	-0.141	-0.185	
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split		NA	NA	NA		NA	NA	0	0.000	0.000	
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split		NA	NA	NA		NA	NA	0	0.000	0.000	
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split		NA	NA	NA	0.00		NA	0	0.000	0.000	
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split		NA	NA	NA	0.00		NA	0	0.000	0.000	
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split		NA	NA	NA	NA		NA	0	0.000	0.000	
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split		NA	NA	NA	NA		NA	0	0.000	0.000	
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split		NA	NA	NA	NA		NA	0	0.000	0.000	
								Totals	-7	71	-0.437	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire  
Performance Assurance Plan Report**

**TRUNKS**

**Jun-2010**

OR	Ordering	Performance		Observations		Standard Deviation	Sample Error	Stat. Score	Perf.			
		FP	CLEC	FP	CLEC				Score	Wgt.	Wgtd. Score	
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunk		88.89		9				0	0	0.000	
OR-1-13-5000	% On Time Design Layout Record		NA		NA				NA	0	0.000	
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=		NA		NA				NA	0	0.000	
OR-2-12-5020	% On TimeTrunk ASR Reject		NA		NA				NA	0	0.000	
<b>PR Provisioning</b>												
PR-4-07-3540	% On Time Performance - LNP only		95.71		2,073				0	20	0.000	
PR-4-15-5000	% On Time Provisioning - Trunks		NA		NA				0	0	0.000	
PR-5-01-5000	% Missed Appointment - Facilities		NA	NA	NA	NA	0.00	NA	NA	0	0.000	
PR-5-02-5000	% Orders Held for Facilities >15 Days		NA	NA	NA	NA	0.00	NA	NA	0	0.000	
PR-6-01-5000	% Installation Troubles w/in 30 Days		NA	NA	NA	NA		NA	NA	0	0.000	
PR-8-01-5000	% Open Orders in a Hold Status >30 Days		NA	NA	NA	NA	0.00	NA	NA	0	0.000	
<b>MR Maintenance &amp; Repair</b>												
MR-4-01-5000	Mean Time to Repair - Total		NA	NA	NA	NA	0.00		NA	NA	0	0.000
MR-4-05-5000	% Out of Service >2 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-06-5000	% Out of Service >4 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-07-5000	% Out of Service >12 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-08-5000	% Out of Service >24 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-5-01-5000	% Repeat Reports w/in 30 Days		NA	NA	NA	NA			NA	NA	0	0.000
<b>NP Network Performance</b>												
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		NA						NA	0	0.000	
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		NA						NA	0	0.000	
"NA" - no activity    "UD" - under development    "SS" - Small Sample									Totals	0	20	0.000

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.



**Performance Report for Critical Measure # 8 - Collocation**

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	100.0	1	0	5
NP-2-05/6	% On Time - Physical Collocation - Total	100.0	1	0	20
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	10
					<b>35</b>

**Performance Report for Critical Measure # 9 - Resolution Performance**

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-100	% PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
OR-10-02-100	% PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000	% CLEC Billing Claims Acknowledged within Two Business D	100.00	10,437	0	2
BI-3-05-1000	% CLEC Billing Claims Resolved w/in 28 Calendar Days after	100.00	4,445	0	20
					<b>22</b>

**Performance Report for Critical Measures - Specials**

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	33.33	6	-2	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/R	93.75	16	0	0
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	NA	NA	NA	0
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resal	NA	NA	NA	0

PR	Provisioning	FP		FP		Std Dev.	Sample Error	Stat. Score			
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	NA	NA	NA	NA			NA	NA	0	
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	32.50	0.00	40	4		24.56	SS	NA	0	
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	0.00	0.00	3	9		0.00	0.00	NA	0	
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	0.00	NA	4	NA		0.00	NA	NA	0	
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	2.69	NA	13	NA	0.00	0.00	NA	NA	0	
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	50.00	NA	4	NA		0.00	NA	NA	0	
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	0.00	NA	4	NA		0.00	NA	NA	0	
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	NA	NA	NA	NA			NA	NA	0	
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	22.73	0.00	44	7		17.05	1.33	0	5	
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	16.67	NA	30	NA		0.00	NA	NA	0	
PR-4-02-3510	Average Delay Days - Total - EEL	2.40	NA	5	NA	0.00	0.00	NA	NA	0	
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	20.69	NA	29	NA		0.00	NA	NA	0	
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	0.00	NA	3	NA		0.00	NA	NA	0	
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00	0.00	NA	NA	0	
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	33.33	NA	3	NA		0.00	NA	NA	0	

MR	Maintenance & Repair	FP		FP		Std Dev.	Sample Error	Stat. Score			
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	0.00	NA	1	NA	0.00	0.00	NA	NA	0	
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	1.34	0.00	6	2	2.83	9.38	SS	NA	0	
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA		0.00	NA	NA	0	
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA		0.00	NA	NA	0	
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	0.00	NA	1	NA		0.00	NA	NA	0	
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	0.00	NA	1	NA		0.00	NA	NA	0	
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	14.29	0.00	7	2		28.06	SS	NA	0	
										Total	15

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Jun-2010

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	96.63	1,067	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	100.00	4	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	NA	-	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -
<b>Total Market Adj*</b>				<b>\$ -</b>

\* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2010	92.82	613	569	APR-2010	92.97	612	569
MAY-2010	86.28	379	327	MAY-2010	86.17	376	324
JUN-2010	84.21	342	288	JUN-2010	84.16	341	287
Overall	88.76	1,334	1,184	Overall	88.79	1,329	1,180
<b>Market Adjustment *</b>				<b>\$ -</b>			

OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2010	98.25	457	449	APR-2010	99.12	452	448
MAY-2010	98.69	457	451	MAY-2010	99.12	455	451
JUN-2010	99.47	748	744	JUN-2010	99.46	746	742
Overall	98.92	1,662	1,644	Overall	99.27	1,653	1,641
<b>Market Adjustment *</b>				<b>\$ -</b>			

OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2010	95.93	3,738	3,586	APR-2010	95.93	3,738	3,586
MAY-2010	97.46	3,421	3,334	MAY-2010	97.40	3,421	3,332
JUN-2010	98.27	404	397	JUN-2010	98.26	403	396
Overall	96.75	7,563	7,317	Overall	96.72	7,562	7,314
<b>Market Adjustment *</b>				<b>\$ -</b>			

\* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC	CLEC	CLEC	CLEC
		Performance	Observations	Performance	Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	29	100.00	32
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	NA		0.00	1
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbi-UNE POTS Loop Ttl HC-CLEC	0.24	1	NA	0
PR-9-08-3533	Avg Durtn HC Install Trbi-UNE POTS Loop Ttl HC -VZ	0.89	345	0.81	269
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbi-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)		Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

\* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.



# Fair Point New Hampshire

# Change Control Assurance Plan

Jun-2010

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	NA		\$ -

\* Cumulative number of delay days greater than 8 standard Delay Days\*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.	
PO-6-01-6000 % Software Validation	R3	R3	\$ -

\* Cumulative number of delay hours greater than 48 hour standard Delay Hours\*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

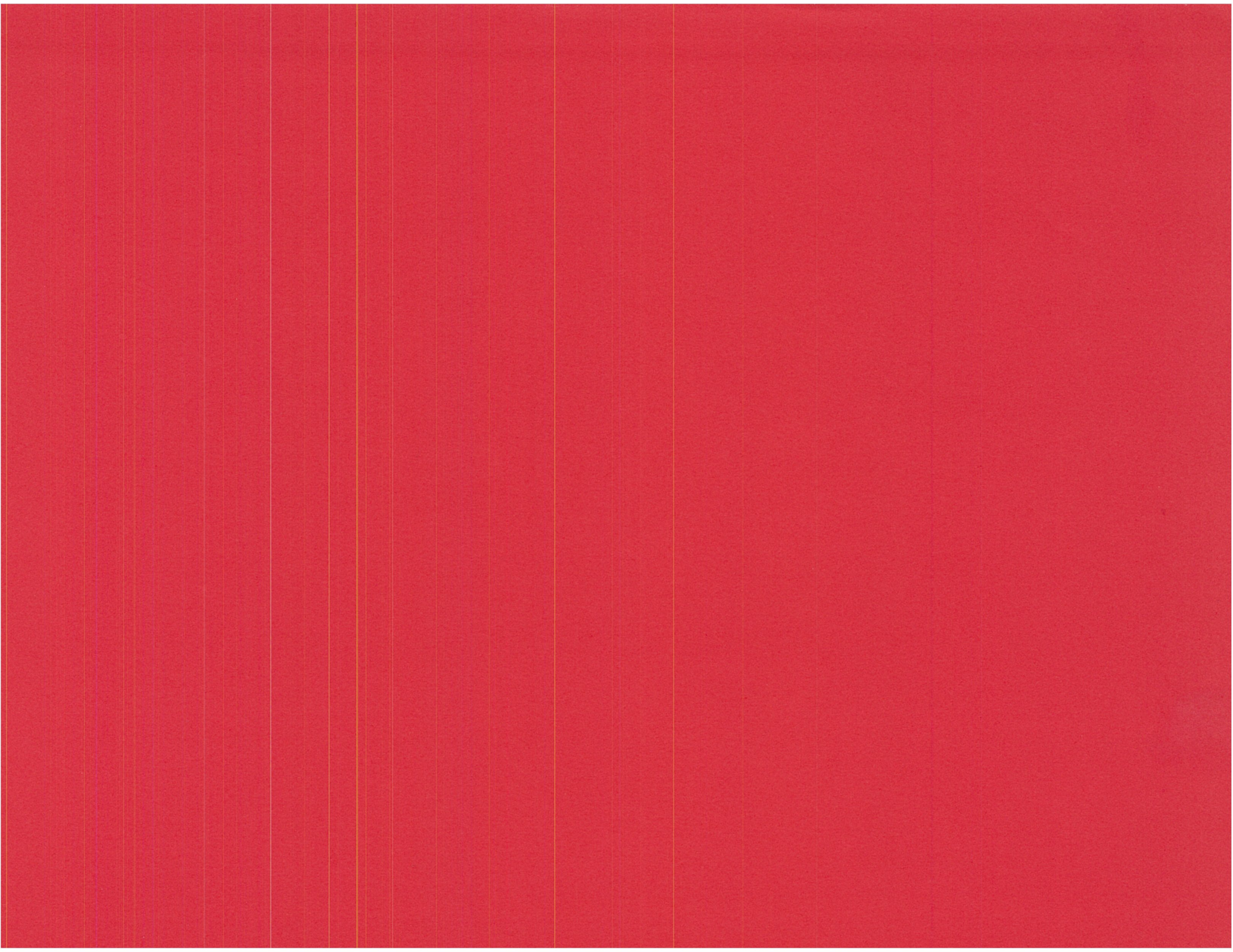
# Fair Point New Hampshire

## PAP/CCAP Market Adjustment Summary

Jun-2010

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
<b>MODE OF ENTRY</b>			
Unbundled Network Elements - Platform	-0.402	\$ 113,631	
Unbundled Network Elements - Loop	-0.193	\$ -	
Resale	-0.373	\$ 23,423	
Digital Subscriber Lines	-0.437	\$ 61,260	
Trunks	0.000	\$ -	
<b>Mode of Entry Total</b>			\$ 198,313
<b># CRITICAL MEASURES</b>			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 22,828	
3 Installation Performance		\$ 31,988	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 104,966	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
<b>Critical Measure Total</b>			\$ 159,782
<b>Individual Rule Payments:</b>			
<b>SPECIAL PROVISIONS</b>			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
<b>Special Provision Total</b>			\$ -
<b>CHANGE CONTROL</b>			\$ -
<b>Grand Total</b>			\$ <u>358,095</u>

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.



Fair Point New Hampshire  
Performance Assurance Plan Report

UNE Platform

Jun-2010

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	2.64		5,632	2,6413	NA	0	NA	0.000		
PO-1-03-6020	Address Validation -EDI	NA	6.54		3,399	6,5384	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		99.51				0	5	0.000	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	5.84		108	5,8426	NA	0	NA	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	5.38		21	5,3810	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		99.51				0	5	0.000	0.000		
<b>OR Ordering</b>										Wgt.		
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		98.10		210		0	10	0.000	0.000		
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		115		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.29		3,140		0	5	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		97.87		3,094		0	5	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		97.35		3,129		0	5	0.000	0.000		
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		84.16		341		-2	5	-0.043	-0.106		
OR-6-03-3140	% Accuracy - LSRC - Platform		0.77		519		0	5	0.000	0.000		
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		92.28		324		-1	5	-0.021	-0.053		
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00		2		0	2	0.000	0.000		
OR-2-04-3140	% OT LSR Rej.- No Facility Check - Platform		NA		NA		NA	0	NA	0.000		
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		NA		NA		NA	0	NA	0.000		
<b>PR Provisioning</b>												
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	50.81	30.85	738	94	5.47	3.8045	0	5	0.000	0.000	
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	3.12	8.94	6,569	235	1.15	-4.0059	-2	20	-0.171	-0.286	
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	10.40	11.11	1,115	27	5.95	0.1169	0	10	0.000	0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	2.46	2.92	321	39	0.00	2.63	-0.1769	0	15	0.000	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	0.63	0.00	1,115	26	1.57	0.4006	0	5	0.000	0.000	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.09	0.00	1,115	27	0.58	0.1538	0	5	0.000	0.000	
PR-6-01-3140	% Installation Troubles within 30 days - Platform	14.03	5.47	1,981	31	2.12	4.0439	0	10	0.000	0.000	
<b>MR Maintenance &amp; Repair</b>												
MR-1-01-6050	Average Response Time - Create Trouble	3.41	56.84		2,735		53.4267	-2	2	-0.017	-0.020	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	105.74		855		105.7427	NA	0	NA	0.000	
<b>Stat. Score</b>												
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	16.82	22.22	547	36	6.44	-0.6323	0	10	0.000	0.000	
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	22.73	0.00	22	11	15.48	1.4686	0	10	0.000	0.000	
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	12.16	16.99	547	36	15.03	5.62	-1.3845	0	5	0.000	0.000
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	6.17	5.80	22	11	5.84	8.89	0.4454	0	5	0.000	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	66.93	70.00	375	10	15.07	0.1734	0	5	0.000	0.000	
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	33.87	50.00	375	10	15.16	-0.7373	0	5	0.000	0.000	
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	2.93	10.00	375	10	5.41	-0.6002	0	5	0.000	0.000	
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	4.78	10.09	2,993	109	2.08	-2.0998	-2	10	-0.085	-0.098	
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	3.51	0.00	57	18	4.97	0.7053	0	10	0.000	0.000	
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	19.32	20.21	2,993	109	15.05	3.85	-0.7076	0	5	0.000	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	17.14	8.00	57	18	46.08	10.19	0.7352	0	5	0.000	0.000
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	84.81	72.50	2,107	40	5.73	2.1997	0	5	0.000	0.000	
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	59.80	45.00	2,107	40	7.83	2.0336	0	5	0.000	0.000	
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	11.87	17.50	2,107	40	5.16	-0.8616	-1	5	-0.021	-0.025	
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	10.91	12.07	3,619	174	2.42	-0.3773	0	10	0.000	0.000	
<b>BI Billing</b>												
BI-1-02-1000	% DUF in 4 Business Days		100.00		#####			0	5	0.000		
"NA" - no activity "UD" - under development "SS" - Small Sample												
								Totals	-10	234	-0.359	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire  
Performance Assurance Plan Report

UNE LOOP

Jun-2010

PO	Pre-Ordering	Performance		Observations		Perf.		Wgt.		Domain Clustering Review		
		FP	CLEC	FP	CLEC	Diff.	Score	Score	Score			
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				0	5	0.000	0.000		
PO-1-01-6020	Customer Service Record - EDI	NA	2.64		5,632	2.6413	NA	0	NA	0.000		
PO-1-03-6020	Address Validation - EDI	NA	6.54		3,399	6.5384	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		99.51				0	5	0.000	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	5.84		108	5.8426	NA	0	NA	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	5.38		21	5.3810	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		99.51				0	5	0.000	0.000		
<b>OR Ordering</b>												
Wgt.												
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		99.01		302		0	10	0.000	0.000		
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		99.18		122		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.29		3,140		0	2	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		97.87		3,094		0	2	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		97.35		3,129		0	2	0.000	0.000		
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		99.46		746		0	5	0.000	0.000		
OR-6-03-3331	% Accuracy - LSRC - Loop		1.61		1,556		0	5	0.000	0.000		
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		98.52		743		0	5	0.000	0.000		
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		100.00		2		0	2	0.000	0.000		
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		NA		NA		NA	0	NA	0.000		
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		NA		NA		NA	0	NA	0.000		
<b>PR Provisioning</b>												
FP CLEC FP CLEC FP Std Deviation Sampling Error Stat. Score Wgt.												
PR-4-02-3100	Average Delay Days - Total - POTS	2.46	2.92	321	39	0.00	2.63	-0.1769	0	5	0.000	0.000
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	10.40	1.92	1,115	52		4.33	2.6866	0	20	0.000	0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop	0.63	0.00	1,115	53		1.11	0.5654	0	5	0.000	0.000
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.09	0.00	1,115	53		0.42	0.2131	0	5	0.000	0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	10.86	NA	1,188	NA		0.00	NA	NA	0	NA	0.000
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		NA		NA			NA	0	NA	0.000	0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA			NA	0	NA	0.000	0.000
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA			NA	0	NA	0.000	0.000
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		29			0	10	0.000	0.000	
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA			NA	0	NA	0.000	0.000
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA			NA	0	NA	0.000	0.000
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA			NA	0	NA	0.000	0.000
<b>MR Maintenance &amp; Repair</b>												
Diff.												
MR-1-01-6050	Average Response Time - Create Trouble	3.41	56.84		2,735			53.4267	-2	2	-0.030	-0.054
Stat. Score												
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	6.64	23.66	3,540	186		1.87	-7.0295	-2	10	-0.148	-0.270
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	18.05	11.76	3,540	186	14.68	2.89	2.1740	0	5	0.000	0.000
MR-4-07-3112	% Out of Service > 12 Hours - Loop	55.99	18.75	2,454	48		7.23	5.4132	0	5	0.000	0.000
MR-4-08-3112	% Out of Service > 24 Hours - Loop	10.43	2.08	2,454	48		4.45	2.5607	0	5	0.000	0.000
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	10.91	5.73	3,619	192		2.31	2.5667	0	10	0.000	0.000
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	11.11	50.00	45	4		16.40	SS	NA	0	NA	0.000
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	5.83	13.57	45	4	6.21	12.23	SS	NA	0	NA	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample												
Totals												
									-4	135	-0.178	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire  
Performance Assurance Plan Report

RESALE

Jun-2010

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review	
		FP	CLEC	FP	CLEC						
PO-1-01-6020	Customer Service Record - EDI	NA	2.64		5,632	2,6413	NA	0	NA	0.000	
PO-1-03-6020	Address Validation -EDI	NA	6.54		3,399	6,5384	NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		99.51			0	0	5	0.000	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	5.84		108	5,8426	NA	0	NA	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	5.38		21	5,3810	NA	0	NA	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		99.51			0	0	5	0.000	0.000	
<b>OR Ordering</b>											
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2		97.56		246		0	10	0.000	0.000	
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		98.15		54		0	5	0.000	0.000	
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.29		3,140		0	5	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		97.87		3,094		0	5	0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		97.35		3,129		0	5	0.000	0.000	
OR-5-03-2000	% Flow Through - Achieved - POTS		91.91		383		-1	10	-0.049	-0.088	
OR-6-03-2000	% Accuracy - LSRC		1.69		296		0	10	0.000	0.000	
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		94.03		268		-1	5	-0.025	-0.044	
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		66.67		6		-1	2	-0.010	-0.018	
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		NA		NA		NA	0	NA	0.000	
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA		NA	0	NA	0.000	
<b>PR Provisioning</b>											
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	50.81	42.00	738	50	7.31	1,3537	0	5	0.000	0.000
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	3.12	13.27	6,569	98	1.77	-4.8563	-2	20	-0.196	-0.267
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	10.40	11.76	1,115	17	7.46	0.1086	0	10	0.000	0.000
PR-4-02-2100	Average Delay Days - Total - POTS	2.46	2.00	321	15	0.00	4.09	0	15	0.000	0.000
PR-5-01-2100	% Missed Appointment - Facilities - POTS	0.63	0.00	1,115	17	1.93	0.3253	0	5	0.000	0.000
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.09	0.00	1,115	17	0.73	0.1226	0	5	0.000	0.000
PR-6-01-2100	% Installation Troubles within 30 days - POTS	13.78	7.56	1,981	119	3.25	1,9112	0	15	0.000	0.000
<b>MR Maintenance &amp; Repair</b>											
MR-1-01-6050	Average Response Time - Create Trouble	3.41	56.84		2,735		53,4267	-2	2	-0.020	-0.035
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	105.74		855		105,7427	NA	0	NA	0.000
<b>Stat Score</b>											
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	16.82	31.03	547	29	7.13	-1.6436	-1	10	-0.049	-0.088
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	22.73	9.09	22	11	15.48	1,4957	0	10	0.000	0.000
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	12.16	9.97	547	29	15.03	6.23	0	5	0.000	0.000
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	6.17	1.96	22	11	5.84	8.89	0	5	0.000	0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	66.93	66.67	375	12	13.80	0.3592	0	5	0.000	0.000
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	33.87	25.00	375	12	13.88	0.9459	0	5	0.000	0.000
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	2.93	8.33	375	12	4.95	-0.4717	0	5	0.000	0.000
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	4.78	0.00	2,993	2	15.09	SS	NA	0	NA	0.000
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	3.51	NA	57	NA	0.00	NA	NA	0	NA	0.000
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	19.32	13.61	2,993	2	15.05	27.93	SS	NA	0	NA
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	17.14	NA	57	NA	46.08	0.00	NA	NA	0	NA
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	84.81	NA	2,107	NA	0.00	NA	NA	0	NA	0.000
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	59.80	NA	2,107	NA	0.00	NA	NA	0	NA	0.000
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	11.87	NA	2,107	NA	0.00	NA	NA	0	NA	0.000
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	10.91	14.29	3,619	42	4.84	-0.4974	0	10	0.000	0.000
<b>BI Billing</b>											
BI-1-02-1000	% DUF in 4 Business Days		100.00		118,756,073			0	5	0.000	
							Totals	-8	204	-0.348	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire  
Performance Assurance Plan Report

DSL

Jun-2010

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgtd Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	0.00		1	0.0000	NA	0	0.000	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		99.51				0	5	0.000	0.000		
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA				NA	0	0.000	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000		
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	NA		NA	0.0000	NA	0	0.000	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		99.51				0	2	0.000	0.000		
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		16		0	2	0.000	0.000		
PO-8-02-6000	% On Time - Engineering Record Request		100.00		1		0	2	0.000	0.000		
<b>OR Ordering</b>												
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale	NA	NA		NA		NA	0	0.000	0.000		
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		100.00		3		0	2	0.000	0.000		
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000		
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000		
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		97.24		181		0	5	0.000	0.000		
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000		
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000		
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000		
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.29		3,140		0	2	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		97.87		3,094		0	2	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		97.35		3,129		0	2	0.000	0.000		
<b>PR Provisioning</b>												
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	11.00	NA	1	NA	0.00	0.00	NA	NA	0	0.000	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	33.33	0.00	3	1		54.43	SS	NA	0	0.000	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	0.00	NA	1	NA		0.00	NA	NA	0	0.000	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	4	2		0.00	SS	NA	0	0.000	0.000
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	100.00	0.00	2	1		0.00	SS	NA	0	0.000	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	NA	4.50	NA	2	0.00	2.00	NA	NA	10	0.000	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		97.18		71			0	10	0.000	0.000	
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	10.86	NA	1,188	NA		0.00	NA	NA	0	0.000	0.000
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	NA	4.23	NA	71		71.00	NA	NA	0	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	0	0.000	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	0	0.000	0.000	
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
<b>MR Maintenance &amp; Repair</b>												
MR-1-01-6050	Average Response Time - Create Trouble	3.41	56.84		2,735		53.4267	-2	2	-0.056	-0.074	
Stat. Score												
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	14.29	NA	7	NA	0.00		NA	NA	0	0.000	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	25.00	0.00	4	1		48.41	SS	NA	0	0.000	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	46.06	NA	7	NA	69.21	0.00	NA	NA	0	0.000	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	51.04	11.22	4	1	34.92	55.89	SS	NA	0	0.000	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	63.64	100.00	11	1		50.24	SS	NA	0	0.000	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	0.00	NA	3	NA		0.00	NA	NA	0	0.000	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	9.09	0.00	11	1		30.03	SS	NA	0	0.000	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	6.66	39.13	3,545	23		5.21	-4.2599	-2	5	-0.141	-0.185
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	11.11	66.67	45	3		18.74	SS	NA	0	0.000	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	18.08	21.76	3,545	23	14.77	8.05	-0.9822	0	5	0.000	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	5.83	15.67	45	3	6.21	13.97	SS	NA	0	0.000	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	86.00	80.77	300	26		7.09	1.0224	0	5	0.000	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	55.94	0.00	2,456	2		35.12	SS	NA	0	0.000	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	10.92	18.52	3,626	27		6.02	-0.9640	0	10	0.000	0.000
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
								Totals	-4	71	-0.197	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire  
Performance Assurance Plan Report**

**TRUNKS**

**Jun-2010**

OR	Ordering	Performance		Observations		Standard Deviation	Sample Error	Stat. Score	Perf.			
		FP	CLEC	FP	CLEC				Score	Wgt.	Wgt. Score	
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunk		88.89		9				0	0	0.000	
OR-1-13-5000	% On Time Design Layout Record		NA		NA				NA	0	0.000	
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=		NA		NA				NA	0	0.000	
OR-2-12-5020	% On TimeTrunk ASR Reject		NA		NA				NA	0	0.000	
<b>PR Provisioning</b>												
PR-4-07-3540	% On Time Performance - LNP only		95.71		2,073				0	20	0.000	
PR-4-15-5000	% On Time Provisioning - Trunks		NA		NA				0	0	0.000	
PR-5-01-5000	% Missed Appointment - Facilities		NA	NA	NA	NA	0.00	NA	NA	0	0.000	
PR-5-02-5000	% Orders Held for Facilities >15 Days		NA	NA	NA	NA	0.00	NA	NA	0	0.000	
PR-6-01-5000	% Installation Troubles w/in 30 Days		NA	NA	NA	NA		NA	NA	0	0.000	
PR-8-01-5000	% Open Orders in a Hold Status >30 Days		NA	NA	NA	NA	0.00	NA	NA	0	0.000	
<b>MR Maintenance &amp; Repair</b>												
MR-4-01-5000	Mean Time to Repair - Total		NA	NA	NA	NA	0.00		NA	NA	0	0.000
MR-4-05-5000	% Out of Service >2 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-06-5000	% Out of Service >4 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-07-5000	% Out of Service >12 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-08-5000	% Out of Service >24 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-5-01-5000	% Repeat Reports w/in 30 Days		NA	NA	NA	NA			NA	NA	0	0.000
<b>NP Network Performance</b>												
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		NA						NA	0	0.000	
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		NA						NA	0	0.000	
"NA" - no activity    "UD" - under development    "SS" - Small Sample									Totals			
									0	20	0.000	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.



Fair Point New Hampshire		Jun-2010							
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
<b>PRE-ORDERING</b>									
1	<b>OSS Interface</b>	-	-	-	-	-	-	-	\$0
PO-1-06	Mechanized Loop Qualification - EDI	-	-	-	-	-	-	-	-
PO-1-06	Mechanized Loop Qualification - CORBA	-	-	-	-	-	-	-	-
PO-1-06	Mechanized Loop Qualification - Web GUI	-	-	-	-	-	-	-	-
PO-2-02	OSS Interface Availability - Prime - WPTS	-	-	-	-	-	-	-	-
PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-	-	-	-	-	-
PO-2-02	OSS Interface Availability - Prime - CORBA	-	-	-	-	-	-	-	-
PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-	-	-	-	-	-
<b>ORDERING</b>									
2	<b>% On Time Ordering Notification</b>	-	-	-	-	\$0	\$22,828	-	\$22,828
OR-1-02	% On Time LSRC - Flow Through	-	-	-	-	-	-	-	-
OR-1-04	%OT LSRC - No Facility Check - 2Wdig-UNE/Rsl	-	-	-	-	-	-	-	-
OR-1-04	%OT LSRC - No Facility Check - 2W xDSL Loops	-	-	-	-	-	-	-	-
OR-1-04	%OT LSRC - No Facility Check - Ln Share/Split	-	-	-	-	-	-	-	-
OR-1-12	% On Time FOC	-	-	-	-	-	-	-	-
OR-1-13	% On Time Design Layout Record	-	-	-	-	-	-	-	-
OR-1-19	% OT Resp - Req. for Inbound Aug. (<=102)	-	-	-	-	-	-	-	-
OR-2-04	%OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl	-	-	-	-	-	-	-	-
OR-2-04	%OT LSR Rej - No Facility Check - 2W xDSL Loops	-	-	-	-	-	-	-	-
OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Split	-	-	-	-	-	-	-	-
OR-4-16	% On Time PCN - 1 Bus. Day	-	-	-	-	-	-	-	-
OR-1-04	%OT LSRC - No Facility Check - All Spcls-UNE/Rsl	-	-	-	-	-	22,828	-	-
OR-1-06	%OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl	-	-	-	-	-	-	-	-
OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale	-	-	-	-	-	-	-	-
OR-2-06	%OT LSR/ASRC Rej - Facility Check - UNE/Resale	-	-	-	-	-	-	-	-
<b>PROVISIONING</b>									
3	<b>Installation Performance</b>	\$23,208	\$0	\$8,780	\$0	\$0	\$0	-	\$31,988
PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total - 2W Digital	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total - 2W xDSL Loop	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total - Line Share/Split	-	-	-	-	-	-	-	-
PR-4-04	Missed Appointments - Dispatch	-	-	-	-	-	-	-	-
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale	-	-	-	-	-	-	-	-
PR-4-04	Missed Appts - Disp - Line Share/Split	-	-	-	-	-	-	-	-
PR-4-05	Missed Appointments - No Dispatch	23,208	-	8,780	-	-	-	-	-
PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale	-	-	-	-	-	-	-	-
PR-4-05	% Missed Appt -No Disp -Line Share/Split	-	-	-	-	-	-	-	-
PR-4-14	% Completed On Time - 2W xDSL Loops	-	-	-	-	-	-	-	-
PR-4-15	% On Time Provisioning - Trunks	-	-	-	-	-	-	-	-
PR-6-01	Installation Troubles w/in 30 Days	-	-	-	-	-	-	-	-
PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale	-	-	-	-	-	-	-	-
PR-6-01	% Install Trbls w/in 30 Days -2W xDSL Loops	-	-	-	-	-	-	-	-
PR-6-01	% Install Trbls w/in 30 Days -Line Share/Split	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment -FP -DSO -UNE/Resale	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment -FP -Other -UNE/Resale	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total -UNE/Resale	-	-	-	-	-	-	-	-
PR-5-01	% Missed Appointment - Facilities -UNE/Resale	-	-	-	-	-	-	-	-
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale	-	-	-	-	-	-	-	-
PR-6-01	% Installation Troubles within 30 days -UNE/Resale	-	-	-	-	-	-	-	-
PR-8-01	% Open Orders in Hold Status >30 Days -UNE/Resale	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment - FP - Total - EEL	-	-	-	-	-	-	-	-
PR-8-01	% Open Orders in a Hold Status >30 Days -EEL	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment - FP - Total - IOF	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - IOF	-	-	-	-	-	-	-	-
PR-8-01	% Open Orders in a Hold Status >30 Days -IOF	-	-	-	-	-	-	-	-
4	<b>% On Time Performance - LNP</b>	-	-	-	-	\$0	-	-	\$0
<b>Hot Cut Performance</b>									
PR-6-02	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	-	-	-	-	-	-	-	-
PR-6-02	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-
PR-6-02	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-
PR-9-01	% On Time Performance-Loop-Basic Hot Cut	-	-	-	-	-	-	-	-
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-
PR-9-01	% On Time Performance-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-
<b>MAINTENANCE</b>									
6	<b>Maintenance Performance</b>	\$ 21,758	\$27,850	\$10,843	\$21,198	\$0	\$0	-	\$81,649
MR-3-01	Missed Repair Appointments - Loop - Bus.	-	-	10,843	-	-	-	-	-
MR-3-01	Missed Repair Appointments - Loop - Res.	17,406	-	-	-	-	-	-	-
MR-3-01	Missed Repair Appointments - Loop	-	27,850	-	-	-	-	-	-
MR-3-01	% Missed Repr Appt -Loop-2W Digtl-UNE/Resale	-	-	-	-	-	-	-	-
MR-3-01	% Missed Repr Appt -Loop -2W xDSL Loops	-	-	-	21,198	-	-	-	-
MR-3-01	% Missed Repair Appt -Loop -Line Share/Split	-	-	-	-	-	-	-	-
MR-3-02	% Missed Repair Appointment -CO -2W xDSL Loops	-	-	-	-	-	-	-	-
MR-4-03	Mean Time To Repair -CO -2W xDSL Loops	-	-	-	-	-	-	-	-
MR-4-04	% Cleared (all trbls) w/in 24hrs-2W Digtl-UNE/Resale	-	-	-	-	-	-	-	-
MR-4-04	% Cleared (all trbls) w/in 24hrs-2W xDSL Loops	-	-	-	-	-	-	-	-
MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	-	-	-	-	-	-	-	-
MR-4-06	Out of Service >24Hrs. - Bus.	-	-	-	-	-	-	-	-
MR-4-06	Out of Service >24Hrs. - Res.	4,352	-	-	-	-	-	-	-
MR-4-06	Out of Service >24Hrs. - Total	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports within 30 Days	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports w/in 30 Days -2W xDSL Loops	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Split	-	-	-	-	-	-	-	-
MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-
MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-
MR-4-06	% Out of Service >4 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-
MR-4-06	% Out of Service >4 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale	-	-	-	-	-	-	-	-
<b>NETWORK PERFORMANCE</b>									
7	<b>Final Trunk Groups Blocked</b>	-	-	-	-	\$0	-	-	\$0
<b>Collocation</b>									
8	<b>Collocation</b>	-	-	-	-	-	-	\$0	\$0
NP-2-01/2	% OT Response to Request for Collocation - Total	-	-	-	-	-	-	-	-
NP-2-05/6	% On Time - Physical Collocation - Total	-	-	-	-	-	-	-	-
NP-2-07/8	Average Delay Days - Total	-	-	-	-	-	-	-	-
<b>RESOLUTION PROCESS</b>									
9	<b>Resolution Process</b>	-	-	-	-	-	-	\$0	\$0
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-	-	-	-	-
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-	-	-	-	-
BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days	-	-	-	-	-	-	-	-
BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.	-	-	-	-	-	-	-	-
<b>Month Total</b>		<b>\$44,966</b>	<b>\$27,850</b>	<b>\$19,623</b>	<b>\$21,198</b>	<b>\$0</b>	<b>\$22,828</b>	<b>\$0</b>	<b>\$136,464</b>

Under the Plan, -1 performance scores are subject to further adjustment.

**Performance Report for Critical Measure # 8 - Collocation**

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	100.0	1	0	5
NP-2-05/6	% On Time - Physical Collocation - Total	100.0	1	0	20
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	10
					<b>35</b>

**Performance Report for Critical Measure # 9 - Resolution Performance**

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
DR-10-01-1000	% PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
DR-10-02-1000	% PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000	% CLEC Billing Claims Acknowledged within Two Business I	100.00	10,437	0	2
BI-3-05-1000	% CLEC Billing Claims Resolved w/in 28 Calendar Days afte	100.00	4,445	0	20
					<b>22</b>

**Performance Report for Critical Measures - Specials**

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	33.33	6	-2	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/F	93.75	16	0	0
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	NA	NA	NA	0
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resa	NA	NA	NA	0

PR	Provisioning	FP		Std Dev.	Sample Error	Stat. Score	NA	NA	0
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	NA	NA	NA	NA	NA	NA	NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	32.50	0.00	40	4	24.56	SS	NA	0
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	0.00	0.00	3	9	0.00	0.00	NA	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	0.00	NA	4	NA	0.00	NA	NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	2.69	NA	13	NA	0.00	0.00	NA	0
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	50.00	NA	4	NA	0.00	0.00	NA	0
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	0.00	NA	4	NA	0.00	0.00	NA	0
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	NA	NA	NA	NA		NA	NA	0
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	22.73	0.00	44	7	17.05	1.33	0	5
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	16.67	NA	30	NA	0.00	0.00	NA	0
PR-4-02-3510	Average Delay Days - Total - EEL	2.40	NA	5	NA	0.00	0.00	NA	0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	20.69	NA	29	NA	0.00	0.00	NA	0
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	0.00	NA	3	NA	0.00	0.00	NA	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00	0.00	NA	0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	33.33	NA	3	NA	0.00	0.00	NA	0

MR	Maintenance & Repair	FP	FP	Std Dev.	Sample Error	Stat. Score	NA	NA	0
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	0.00	NA	1	NA	0.00	0.00	NA	0
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	1.34	0.00	6	2	2.83	9.38	SS	0
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA		0.00	NA	0
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA		0.00	NA	0
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	0.00	NA	1	NA		0.00	NA	0
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	0.00	NA	1	NA		0.00	NA	0
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	14.29	0.00	7	2		28.06	SS	0
									<b>Total 15</b>

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Jun-2010

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	96.63	1,067	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	100.00	4	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	NA	-	\$ -
OR-2-06-3320	% OT LSR/ASRC Rej. - Facility Check - POTS	NA	-	\$ -

<b>Total Market Adj*</b>	<b>\$ -</b>
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\* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
APR-2010	92.82	613	569	APR-2010	92.97	612	569
MAY-2010	86.28	379	327	MAY-2010	86.17	376	324
JUN-2010	84.21	342	288	JUN-2010	84.16	341	287
Overall	88.76	1,334	1,184	Overall	88.79	1,329	1,180

Market Adjustment *	\$ -
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
APR-2010	98.25	457	449	APR-2010	99.12	452	448
MAY-2010	98.69	457	451	MAY-2010	99.12	455	451
JUN-2010	99.47	748	744	JUN-2010	99.46	746	742
Overall	98.92	1,662	1,644	Overall	99.27	1,653	1,641

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
APR-2010	95.93	3,738	3,586	APR-2010	95.93	3,738	3,586
MAY-2010	97.46	3,421	3,334	MAY-2010	97.40	3,421	3,332
JUN-2010	98.27	404	397	JUN-2010	98.26	403	396
Overall	96.75	7,563	7,317	Overall	96.72	7,562	7,314

Market Adjustment *	\$ -
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\* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month CLEC Performance	Current Month CLEC Observations	Prior Month CLEC Performance	Prior Month CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	29	100.00	32
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	NA		0.00	1
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	0.24	1	NA	0
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC -VZ	0.89	345	0.81	269
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	

	Greater of -	Tier II (2 mo)	or Tier III (1mo)	Total
Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

\* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

# Fair Point New Hampshire

# Change Control Assurance Plan

Jun-2010

% On Time    Observations    Mrkt Adj.

PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	NA		\$	-
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\* Cumulative number of delay days greater than 8 standard    Delay Days\*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$	-
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% Test Deck Wgt. Failure    Test Deck Wgt.

PO-6-01-6000 % Software Validation	R3	R3	\$	-
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\* Cumulative number of delay hours greater than 48 hour standard    Delay Hours\*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$	-
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Total Market Adjustment		\$	-
UNE Platform allocation	31.43%	\$	-
UNE Loop allocation	47.14%	\$	-
Resale allocation	7.14%	\$	-
DSL allocation	14.29%	\$	-

# Fair Point New Hampshire

## PAP/CCAP Market Adjustment Summary

Jun-2010

		<u>Weighted Score</u>	<u>Market Adjustment</u>	
<b>MODE OF ENTRY</b>				
	Unbundled Network Elements - Platform	-0.359	\$ 92,490	
	Unbundled Network Elements - Loop	-0.178	\$ -	
	Resale	-0.348	\$ 21,020	
	Digital Subscriber Lines	-0.197	\$ -	
	Trunks	0.000	\$ -	
	<b>Mode of Entry Total</b>			<b>\$ 113,511</b>
<b># CRITICAL MEASURES</b>				
1	OSS Interface		\$ -	
2	% On Time Ordering Notification		\$ 22,828	
3	Installation Performance		\$ 31,988	
4	% On Time Performance - LNP		\$ -	
5	Hot Cut Performance		\$ -	
6	Maintenance Performance		\$ 81,649	
7	Final Trunk Groups Blocked		\$ -	
8	Collocation		\$ -	
9	Resolution Processes		\$ -	
	<b>Critical Measure Total</b>			<b>\$ 136,464</b>
<b>Individual Rule Payments:</b>				
<b>SPECIAL PROVISIONS</b>				
	UNE Ordering		\$ -	
	UNE Flow Through		\$ -	
	UNE Hot Cut Loop		\$ -	
	<b>Special Provision Total</b>			<b>\$ -</b>
	<b>CHANGE CONTROL</b>			<b>\$ -</b>
	<b>Grand Total</b>			<b>\$ 249,975</b>

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.